**Trainee Tech Customer Support Analyst**

We are working with a hugely successful communications company, and their sister company, who retail, wholesale and distribute networking products, based in Guildford. Their revenue has grown to c.£15 million in a few short years!

They are looking for enthusiastic and entrepreneurial candidates wo are looking to kick start a career in a company that is one of the largest networking suppliers in the UK which means the opportunities are endless.

This role is working in their Customer Support Team – your role will be to:

* Helping our customers navigate their way around our websites.
* Understanding our customer’s IT setup using screen sharing tools to streamline their experience.
* Making sure all customer contacts are responded to quickly and efficiently.
* Digesting customer requirements and feeding this into our product team to help them keep building the successful business and products we have today.
* Ensuring our customers always end up happy

Full training is given so no need to worry about exact experience – the person is key to our client, and they are looking for people with a proactive attitude and a willingness to succeed – someone who understand tech and has good customer service skills.

Great benefits are offered which include:

* Pension
* Run club
* Social events
* Fresh fruits

Thank you for taking the time to apply to OPR Resourcing Specialists. If your application is successful you will be contacted within 7 days. We apologise but due to the high volume of applications we receive we are unable to provide feedback on individual CV's.

Please note that by applying for the above job it will be understood that you accept our Terms of Business and Privacy Policy which can be found on our website on the page "Find A Job".